



SOUTHERN AFRICA NAZARENE UNIVERSITY

“Aspires for academic excellence through a balanced combination of faith, teaching and learning within the Christian holiness context”

VACANCY

Southern Africa Nazarene University (SANU) invites suitably qualified and experienced candidates to apply for the position of **Director of Information Technology**. This is a senior leadership role responsible for leading the University's IT strategy, infrastructure, and support services to ensure operational excellence and alignment with the institution's strategic goals.

Purpose of the Job

To lead and coordinate the information technology (IT) services of the University, and undertake short and long-range planning of the University's technical infrastructure to ensure that it supports current and future operational requirements. The role also provides oversight of computer software systems, servers, networks, and IT instructional and operational support activities.

Key Duties and Responsibilities

The incumbent will be responsible for, but not limited to, the following:

Leadership, Coordination and Support

- Provide planning, budgeting, leadership, and supervision to the IT department.
- Coordinate long-range planning for the University's technology infrastructure, including administrative/student information systems, computer networks, personal computers, video systems, and voice communication systems.
- Evaluate and recommend vendor contracts for hardware, software, and technology-related services.
- Direct IT support services including media services, network operations, student computing, and telephone systems, ensuring a prompt, efficient, and client-friendly technical support operation.
- Develop information security guidelines and manage implementation, including training and staff professional development.
- Coordinate web services to support the University's information and communication needs.
- Provide project management for technology deployment or implementation.
- Ensure maximum availability and reliability of technical networks with available resources.
- Work collaboratively with other departments to efficiently implement technical installations and upgrades.
- Manage IT staff, including recruitment, training, and performance appraisal.
- Serve as a member of the university committees.

Policy, Security and Data Integrity Management

- Establish standards and policies for desktop computing, user support services, and training.

- Maintain, review, and upgrade the disaster recovery plan for the University's information recovery services.
- Establish standards for technology hardware, software, and communication protocols.
- Keep abreast of technology changes and research new technologies, trends, and innovations, including Artificial Intelligence (AI) applications in higher education.

Requirements: Minimum Qualifications and Experience

- Master's Degree in the Information Technology Sciences field (or a closely related discipline).
- Ten (10) years of experience, with at least five (5) years in a senior management position in an information technology role.
- Broad knowledge of current communication protocols, operating systems, virtual technologies, and programming.
- Demonstrable knowledge of Artificial Intelligence (AI), including AI tools, machine learning concepts, and their application in IT operations, data analytics, and higher education environments.
- Demonstrated ability to work cooperatively and collaboratively with University faculty, staff, administration, and governing boards.
- Demonstrated ability to communicate technical matters effectively with people of varying skills and backgrounds, including board members, supervisors, faculty, staff, students, and the general public.

Essential Attributes and Competencies

- Excellent writing and communication skills.
- Strong servant leadership, transformational leadership, innovation, and creativity.
- Strategic thinker with strong knowledge of computer systems.
- Understanding of AI ethics, data governance, and emerging AI-driven cybersecurity solutions.

Expected Characteristics

- Must be a committed Christian with the ability to model Christ-like discipleship in the workplace.

Application: Applicants should send: 1) a letter of application addressing qualifications and describing experiences; 2) a current curriculum vitae or resume; 3) proof of academic qualifications with transcripts; 4) three names of referees.

Applications must be submitted **by email** on or before the **17th May 2026** to the following address:

The Registrar

Southern Africa Nazarene University
Administration Office
P.O. Box 6800
Manzini, M200, Swaziland
Phone: (+268) 25055749
Email: recruitment@sanu.ac.sz

Southern Africa Nazarene University affirms its Commitment to the Great Commission and to offering equal opportunities.